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# Psychological and Brain Responses to Artificial Intelligence's Violation of Community Ethics

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# **Abstract**

Human moral reactions to artificial intelligence (AI) agents' behavior constitute an important aspect of modern-day human—AI relationships. Although previous studies have mainly focused on autonomy ethics, this study investigates how individuals judge AI agents' violations of community ethics (including betrayals and subversions) compared with human violations. Participants' behavioral responses, event-related potentials (ERPs), and individual differences were assessed. Behavioral findings reveal that participants rated AI agents' community-violating actions less morally negative than human transgressions, possibly because AI agents are commonly perceived as having less agency than human adults. The ERP N1 component showed the same pattern with moral rating scores, indicating the modulation effect of human—AI differences on initial moral intuitions. Moreover, the level of social withdrawal correlated with a smaller N1 in the human condition but not in the AI condition. The N2 and P2 components were sensitive to the difference between the loyalty/betrayal and authority/subversion domains but not human/AI differences. Individual levels of moral sense and autistic traits also influenced behavioral data, especially on the loyalty/betrayal domain. In our opinion, these findings offer insights for predicting moral responses to AI agents and guiding ethical AI development aligned with human moral values.

**Keywords:** artificial intelligence, moral judgment, community ethics, event-related potential, N1

#### Introduction

Technological advancements have propelled the rapid autonomy growth of artificial intelligence (AI) systems, presenting an unprecedented challenge: AI's real-time decisions can contradict human commands or authority. For instance, an autonomous driving system might redirect its user

to safety, seemingly defying human control; In addition, AI security robots may disobey orders to harm unarmed individuals because of their programming.<sup>3,4</sup> Given the increasing human–AI social connections and human-like interpretation of AI behavior,<sup>5,6</sup> these actions might be morally judged as failures to fulfill one's expected responsibilities and obligations of a social role within a community (i.e., community ethics).<sup>4,7,8</sup>

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Traditional moral theories typically limit the objects of such moral judgment to humans only. 9,10 According to the classical Community-Autonomy-Divinity (CAD) triad theory, there are three distinct ethics, including autonomy (involving violations of individual rights, such as harm and fairness), community (involving violations of communal codes, such as duty and hierarchy), and divinity (involving violations of puritysanctity), each of which evokes different moral emotions. Empirical studies have consistently demonstrated that actions considered morally wrong when violating autonomy ethics remain so when committed by AI agents. <sup>13–17</sup> In contrast, human reactions to AI agents' violations of community ethics have been under-investigated, despite the increasing capability of AI agents to form relationships with humans as partners or followers. 13 Furthermore, while the CAD theory suggests that the judgment of violating one's duty and that of violating social hierarchy within a community serve similar adaptive functions, 12,18 the Moral Foundation Theory (MFT)—as an extension of the CAD theory—asserts that there are also clear differences between the two, that is, loyalty/betrayal versus authority/subversion. 19,20 The former domain focuses on the welfare of group members, whereas the latter one emphasizes respect for superiors. 19,21,22 Accordingly, the current study focuses on community ethics and examines the moral judgments of AI agents through the lens of the CAD theory; within the realm of community ethics, we distinguish between the loyalty/betraval domain and the authority/subversion domain, in light of the MFT.

Previous studies about moral judgment toward AI agents have primarily relied on behavioral data, such as self-reports to questionnaires or open-ended questions. 13,23 However, researchers have indicated that people's moral judgments are largely determined by their implicit attitudes,<sup>24</sup> which may not be accessible through introspection.<sup>25</sup> This study used the event-related potential (ERP) technique based on timelocked electroencephalogram (EEG) signals, which can uncover people's implicit attitudes beyond self-reports.<sup>26</sup> Also, the exquisite temporal resolution of the ERP technique allows for the disentanglement of different mental processes underlying moral judgment that may overlap in the time domain.<sup>27</sup> Based on previous ERP studies on the moral judgment of humans, the early, fast, and automatic affectladen moral intuition processes can be distinguished from the late, controlled, and deliberate moral reasoning processes using different ERP indexes. <sup>28–30</sup> According to these studies, this study selected the N1, P2, and N2 components as the ERP indexes of interest.

In this study, we presented participants with multiple hypothetical scenarios in which they were asked to make moral judgments about an actor (either a human or an AI agent) committing behaviors that violated community norms. The scenarios were designed to represent the domains of loyalty/betrayal, authority/subversion, or nonmorality (as a controlled condition). We collected both behavioral responses and ERPs associated with moral judgment. Our aim was to examine whether participants would judge AI and humans using the same moral standards regarding community-violating behaviors.

Moreover, we considered the potential role of individual differences, acknowledging the significant variability in moral standards and judgments among individuals.<sup>31,32</sup> First, we examined participants' levels of moral sense and moral

sensitivity in their daily lives, as both factors could influence people's moral judgments of others. <sup>33,34</sup> In addition, we focused on characteristics related to autism and social withdrawal, as previous research has indicated that individuals with autism spectrum disorder or pathological social withdrawal often exhibit impaired moral judgment because of abnormalities in theory of mind or social perception. <sup>35–37</sup> Note that in the current study, these characteristics were investigated in a nonclinical sample because of practical restrictions. To our knowledge, the aforementioned factors have not been adequately addressed in previous studies dedicated to moral judgment concerning AI.

# **Materials and Methods**

# **Participants**

Before the experiment, we used G\*power 3.1 software to estimate an appropriate sample size for this study.  $^{38,39}$  According to the results of an *a priori* power analysis (within factors in repeated-measures F tests), 30 participants were required to reach a power value of 90% with the following parameters: an effect size of f = 0.25,  $\alpha = 0.05$ , a default measurement correlation of 0.5, and a nonsphericity correlation value ( $\epsilon$ ) of 1.

This study selected college students as the research subjects because individuals with higher education are generally more knowledgeable about and interested in AI technology. Many previous studies on similar topics have also utilized college student samples. 41–47 During the recruitment stage, volunteers from Shenzhen University completed a basic demographic information questionnaire and were asked if they had previously participated in AI-related experiments. Those who confirmed previous participation were excluded to avoid the potential influence of prior experience. To account for possible dropouts or errors during the experiment, a total of 50 healthy participants were recruited. These participants were righthanded, had normal or corrected-to-normal vision, and reported no history of neurological or psychiatric disorders or head injury. Two of these participants were excluded from the formal experiment because they did not finish the task and another eight participants were excluded because their EEG data contained exceedingly large artifacts. 48 Consequently, the final sample consisted of 40 participants (20 female; age range: 18–27 years, mean  $\pm$  standard deviation [SD] = 21.000  $\pm$ 2.324 years). This study was approved by the Ethics Committee of Shenzhen University. All participants provided written informed consent before the experiment.

# Questionnaires

We used the loyalty/betrayal and authority/subversion domains of the Moral Foundations Questionnaire (MFQ) to assess moral sense, <sup>49</sup> Dispositional Moral Sensitivity Questionnaire to assess moral sensitivity, <sup>50,51</sup> the autism-spectrum quotient to assess autism-like characteristics, <sup>52</sup> and Chinese college students' social withdrawal questionnaire (CS-SWQ) to assess social withdrawal. <sup>53</sup> The reliability and validity of these scales have been supported by previous research. <sup>53–57</sup> See Supplementary Data for details.

# Experiment stimuli and design

Vignettes for comparing moral evaluations between human and Al conditions. We selected vignettes from the loyalty/betrayal, authority/subversion, and nonmorality domains of the Moral Foundations Vignettes created by Clifford et al. We then translated, adapted, and validated these vignettes and made the necessary modifications to ensure logical coherence in both human and AI conditions. Owing to space limitations, see Supplementary Data for details.

Task design. We used the section-by-section paradigm, which has been frequently used in many ERP studies investigating moral judgments. Specifically, each vignette was presented as a combination of two sections: the context section providing background information (e.g., "An AI/ Somebody \_\_\_\_ to a little girl.") and the keyword section describing the behavior (e.g., "talks dirty"). The context section consisted of 7–10 words, whereas the keyword section consisted of 2–3 words. To control the potential influence of AI appearance on participants' responses, 61,62 we refrained from using graphic or video material depicting an AI figure.

The formal task used a 2 (actor: AI or human)  $\times$  3 (moral domain: loyalty/betrayal, authority/subversion, or nonmorality) block design. The ERP experiment consisted of four blocks (one block with a mix of loyalty/betrayal and authority/ subversion trials in which the actor was a human being, one block with a mix of loyalty/betrayal and authority/subversion trials in which the actor was an AI agent, and two nonmorality blocks, one with a human actor and the other with an AI agent, respectively), each comprising 60 trials, with a brief break between blocks. The order of blocks was pseudorandomly determined and counterbalanced across participants. The experimental stimuli were presented at a visual angle of  $3.0^{\circ} \times$ 3.5°. Each block began with an instruction indicating the actors' identity (AI or human), along with a brief description emphasizing their efficiency in performing the described behavior. In AI blocks, the description also mentioned that the AI could either be an entity (e.g., robots) or not (e.g., chatbots).

Each trial (Figure 1) started with a 500 ms fixation cross to focus participants' attention. Next, the context section of a vignette was presented for 4,000 ms, followed by a random duration fixation cross (500–1,000 ms). After that, the keyword

section of the vignette was displayed for 2,000 ms. Participants then provided ratings for either moral judgment or negative emotional response using a 5-point Likert scale. Moral judgment ratings reflected the actor's moral acceptability (1: totally immoral, 5: totally moral), whereas negative emotional response ratings indicated the intensity of negative emotional evoked by each vignette (1: no emotional response, 5: very strong negative emotional response). Each vignette was presented twice within the block, once for each rating. The vignette order was randomized to avoid consecutive ratings of the same vignette. In addition, the order of the moral judgment and negative emotional response ratings for each vignette was also randomized. The rating screen remained until a button was pressed. Finally, a 500 ms fixation cross appeared before the start of the subsequent trial.

Experimental procedure, EEG recording, preprocessing, analysis, and statistics

See Supplementary Data for details.

#### Results

#### Behavioral results

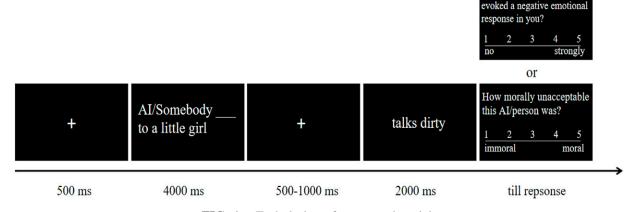
For brevity, only the significant findings are provided next. See Supplementary Data for nonsignificant results.

Questionnaires. See Table S3 of the Supplementary Data.

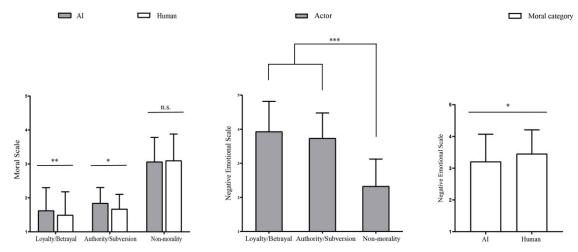
Moral rating. The main effect of *moral domain* was significant [loyalty/betrayal: 1.570, authority/subversion: 1.778, nonmorality: 3.083; F(1,78) = 96.730, p < 0.001,  $\eta_p^2 = 0.531$ ]. The two-way interaction of *actor* × *moral domain* was significant [F(1,78) = 3.320, p = 0.041,  $\eta_p^2 = 0.007$ ] (Figure 2A): the moral rating score was lower for the human actor than for the AI actor in both the loyalty/betrayal condition (human vs. AI = 1.497 vs. 1.643, p = 0.001) and the authority/subversion condition (human vs. AI = 1.675 vs. 1.778, p = 0.013) but not the nonmorality condition (human vs. AI = 3.065 vs. 3.100, p = 0.638).

Negative emotional rating. The main effect of *moral domain* was significant [loyalty/betrayal: 3.931, authority/

How strongly the behavior



**FIG. 1.** Task design of an exemplar trial.



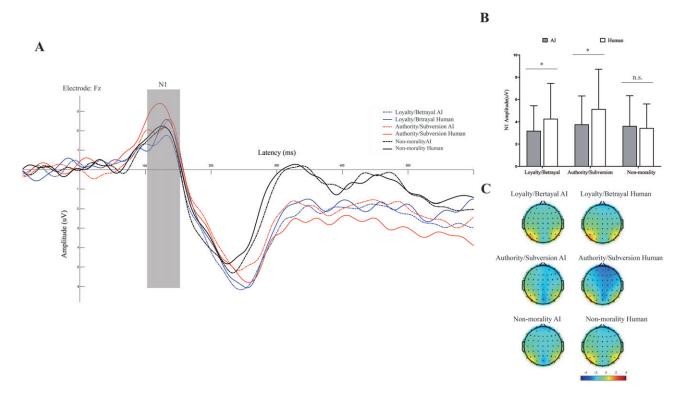
**FIG. 2.** (A) The results of moral judgment score in each condition. (B) The main effect of moral domain (loyalty/betrayal vs. authority/subversion vs. nonmorality) on self-reported negative emotional score. (C) The main effect of actor (AI vs. human) on negative emotional score. Error bars represent standard errors (n.s.: nonsignificant, \*p < 0.05, \*\*p < 0.01, \*\*\*p < 0.001). AI, artificial intelligence.

subversion: 3.737, nonmorality: 2.329; F(1, 78) = 82.060, p < 0.001,  $\eta_p^2 = 0.443$ ] (Figure 2B). The main effect of *actor* was also significant [human: 3.456, AI: 3.208; F(1, 39) = 6.450, p = 0.015,  $\eta_p^2 = 0.023$ ] (Figure 2C).

# ERP results

N1. The main effect of *actor* was significant [human:  $-4.281 \mu V$ , AI:  $-3.520 \mu V$ ; F(1, 39) = 11.080, p = 0.002,

 $\eta_p^2=0.018$ ]. The main effect of *moral domain* was significant [authority/subversion:  $-4.456~\mu V$ , loyalty/betrayal:  $-3.722~\mu V$ , non-morality:  $-3.524~\mu V$ ; F(1, 78)=5.410, p=0.006,  $\eta_p^2=0.020$ ]. The interaction of  $actor\times moral$  domain was also significant [F(1, 78)=3.540, p=0.034,  $\eta_p^2=0.015$ ] (Figure 3): when the participants judged betrayals, they showed a larger (i.e., more negative-going) N1 for the human actor ( $-4.265~\mu V$ ) than for the AI actor ( $-3.180~\mu V$ , p=0.011); the same was true when the



**FIG. 3.** (A) Grand average waveforms of the event-related potentials, in which the time window for N1 measurement is highlighted. These waveforms represent the data at the electrode site Fz. (B) The results of N1 peak amplitude in each condition. Error bars represent standard errors (n.s.: nonsignificant, \*p < 0.05, \*\*p < 0.01, \*\*\*p < 0.001). (C) The corresponding scalp topographies for all conditions.

participants judged subversions (human vs. AI =  $-5.145 \mu V$  vs.  $-3.767 \mu V$ , p = 0.013) but not in the nonmorality condition (human vs. AI =  $-3.433 \mu V$  vs.  $-3.614 \mu V$ , p = 0.564).

P2. The main effect of *moral domain* was significant [loyalty/betrayal: 5.351  $\mu$ V, authority/subversion: 4.659  $\mu$ V, nonmorality: 4.153  $\mu$ V; F(1, 78) = 12.559, p < 0.001,  $\eta_p^2 = 0.041$ ] (Figure 4A).

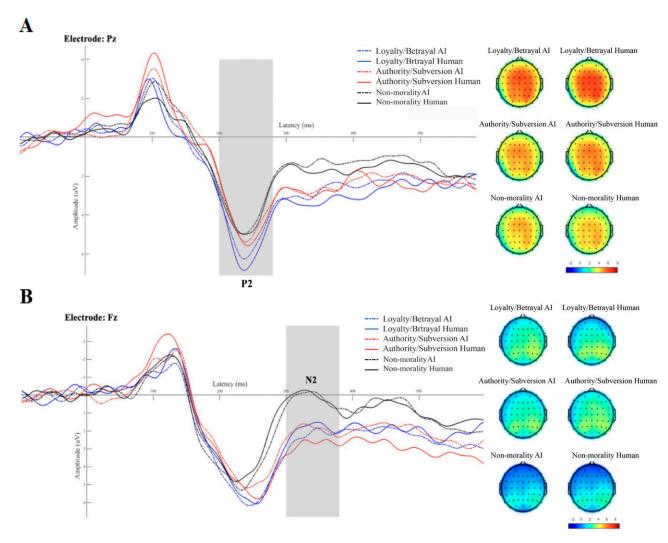
N2. The main effect of *moral domain* was significant [nonmorality: 0.280  $\mu$ V, loyalty/betrayal: 2.091  $\mu$ V, authority/subversion: 2.321  $\mu$ V; F(1,78) = 18.557, p < 0.001,  $\eta_p^2 = 0.076$ ] (Figure 4B).

# Correlation analyses

We examined the relationship between the questionnaires, behavioral indexes, and ERP indexes with two-tailed Pearson correlations analyses separately. These analyses were exploratory, using false discovery rate correction for multiple comparisons. The key findings were as follows: (1) MFQ score negatively correlated with moral rating for both human and AI actors in the loyalty/betrayal condition, and for human actor in the authority/subversion condition; and (2) CS-SWQ positively correlated with the N1 amplitude for the human actor in the loyalty/betrayal condition. See Supplementary Data for details.

# Discussion

The present study focuses on investigating human reactions to AI agents' violations of community ethics. Overall, participants' behavioral and ERP responses in the moral judgment task differed depending on whether the moral actor being judged was a human or an AI agent, across different dimensions of community ethics (loyalty/betrayal vs. authority/subversion). Furthermore, individual levels of moral sensitivity and social withdrawal modulated some of these differences.



**FIG. 4.** (A) Grand average waveform of the event-related potentials, in which the time window of the P2 is highlighted. These waveforms represent the data at the electrode site Pz. The corresponding scalp topographies for all conditions are provided on the right. (B) Grand average waveforms of the event-related potentials, in which the time window of the N2 is highlighted. These waveforms represent the data at the electrode site Fz. The corresponding scalp topographies for all conditions are provided on the right.

Specifically, in both the loyalty/betrayal and authority/subversion domains, participants reported lower moral rating scores and stronger negative emotions when the moral actor being evaluated was a human compared with an AI agent. According to previous studies, a plausible explanation for our behavioral results is that AI is generally perceived as possessing less agency compared with human adults and consequently deemed less responsible for its moral decisions. <sup>63–66</sup> As a result, people tend to attribute less blame to AI agents than to humans in cases of ethical violations, including betrayals and subversions. <sup>10</sup> Based on the aforementioned findings, one might assume that different domains of community ethics are fundamentally similar when comparing between human and AI agents. However, the ERP results provided more nuanced details, revealing subtle differences across domains.

First, the amplitude of the N1 component was larger for humans compared with AI agents in both the authority/subversion condition and the loyalty/betrayal condition, but not in the nonmorality condition. These ERP results were consistent with the patterns observed in the moral rating scores. In the ERP literature, the N1 is regarded as a major index of the automatic and bottom-up stage of information processing. The N1 component in moral studies might reflect initial moral intuitions that play a crucial role in moral judgment. Accordingly, the current N1 results indicate that community-violating behaviors evoked weaker moral intuitions when the actor was an AI agent than a human being. In addition, subversions automatically elicited stronger moral intuitive responses than betrayals.

Second, we observed a gradual decrease in the P2 component from the loyalty/betrayal condition to the authority/subversion condition, and then to the nonmorality condition. The P2 component in moral studies has been associated with the processing of different features related to moral judgment; for instance, its amplitude distinguishes between instrumental and incidental dilemmas, as well as between shame-related and guilt-related dilemmas. <sup>70,71</sup> Accordingly, we suggest that although subversions initially elicited stronger automatic attention compared with betrayals (indicated by the N1), participants subsequently allocated more cognitive resources to delve into the features of betrayals compared with subversions (indicated by the P2). This was possibly because the loyalty/ betrayal and authority/subversion domains are associated with different characteristic emotions: loyalty violations are expected to provoke rage, whereas authority violations tend to elicit resentment. In our opinion, different moral emotions may interact with information processing in different ways (as reflected by ERPs), yet this variance does not necessarily affect behavioral responses.

Finally, the N2 component, which has been suggested to reflect the activity of the general system for conflict detection, 72,73 was largest in the nonmorality condition. In our opinion, this was because the vignettes in the nonmorality condition violated common sense (e.g., "On a hot summer afternoon, an Al/somebody wears a heavy coat"; see the Supplementary Data), whereas those in the loyalty/betrayal and authority/subversion conditions did not.

The importance of individual difference factors (as assessed by questionnaires) was evident in both the behavioral and ERP data. First, participants' self-reported moral sense in their daily lives (measured by the MFQ) predicted their behavioral moral rating scores in both the loyalty/betrayal domain and the authority/subversion domain when the moral actor being evaluated was a human being, which was not surprising. When the moral actor was an AI agent, only the MFQ in the loyalty/betrayal domain, but not that in the authority/subversion domain, predicted the moral rating score. In our opinion, this was because most people are unfamiliar with the situations in which AI agents serve as a lower rank in a hierarchical organization (e.g., military). As a result, they may find it more difficult to utilize their personal views of the authority/subversion norms to judge AI behavior in this domain.

Second, we found that a higher level of social withdrawal was associated with a reduced N1 response to human actor's betrayals. In contrast, the N1 response to AI betrayals showed no significant correlation with social withdrawal, which was in line with our recent finding that negative emotions affect the processing of social rewards provided by humans but not those provided by robots.<sup>74</sup>

# **Conclusions**

Our findings reveal that people apply more lenient criteria when judging community-violating behavior by AI agents compared with humans, and that the difference between the loyalty/betrayal and authority/subversion domains could be observed at the brain level but not at the behavioral level. From a humanities perspective, these findings could help predict people's moral response toward AI agents who play a social role, thereby aiding in preparing for a future where AI agents actively participate in human life as social entities. From an AI science perspective, ethical AI developers may leverage these findings to design AI systems that better align with human moral values and preferences, fostering more effective and collaborative interactions between humans and AI. Nevertheless, the lack of actual experience among our participants regarding AI agents' community-violating behavior in real-life situations, particularly those related to the authority/ subversion domain, may compromise the validity of our conclusion. We suggest that using virtual reality techniques to create immersive experiences in future research could address this limitation.

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# **Authors' Contributions**

Y.H., R.G., Y.L., and F.C.designed the research; T.G. contributed to experimental materials; Y.H. conducted the experiment and collected the data; Y.H. and G.D. analyzed the data; Y.H. and R.G. wrote the article; C.L. and Y.-J.L. reviewed the article.

# **Ethical Approval**

All procedures performed in this study were in accordance with the 1964 Declaration of Helsinki and its later

amendments or comparable ethical standards. The local ethics committee approved the experimental protocol.

# **Author Disclosure Statement**

The authors declare no competing interests concerning the subject of this study.

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# **Supplementary Material**

Supplementary Data

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